

Mainland Mystery Tour

We can't give away too much, but we know you will be rewarded on this interstate mystery tour.
Read further below for some sneaky snippets of what you think you might see and do!!!

Tour details:

- \$4975/person twin share
- **Thurs 1st August till Wed 7th August 2019**
- 7 Days / 6 Nights
- Minimum 10 Passengers
- \$950 single supplement
- \$500 deposit required (non-refundable)

Tour Price Includes:

- Professional guide and driver
- Economy Flight Launceston to Darwin and return
- Luxury coach travel
- 6 nights 3-4-star accommodation
- Breakfast, lunch & dinner as per itinerary
- All entry fees & guides as per Itinerary

Tour Highlights:

Alfresco Dinner
National Park visits
Sunset Tour
Various Cuisines
Guided Tours
Historic Towns
River Cruise
Springs
Performances
Dinner and a Show
Waterfalls

Exclusions:

- Travel Insurance
- Alcoholic and aerated beverage



McDermott's *Travel Club*

Why travel with McDermotts Travel Club

McDermott's Travel Club offers a unique door to door, fully inclusive service. Our Travel Club has been operating successfully for 35 years. A local family business, we deliver our services in the best quality coaches with professional caring drivers and tour guides. Providing a personal touch, when you book with McDermott's, you travel with McDermott's. Our Drivers, Guides and staff ensure you have the very best experience – understanding your needs and wants for each tour allows us to make the necessary arrangements ahead of time, and then adjust as we go to ensure you have the most comfortable care free experience while we work hard to go above and beyond your expectations. We plan each tour with the consideration of our client's needs, we make the tour accessible, interesting and educational for our demographic. Based on duration of tour and capacity of coach we can restrict how many passengers we book on to a tour, so everyone is comfortable in the space provided and the Driver and Guide are not overwhelmed.

We, at McDermott's, pride ourselves in securing the best itinerary to provide the most appropriate meals, attractions and accommodation throughout and mindful that you are getting the best value for money.

Expectations on the tour

We establish an open channel of communication with you from the first stage of enquiry, so you come to know what to expect when you travel with us. We mail out a travel pack to you - or host an information session - in the lead up to departure so you can familiarize yourself with your upcoming tour and we can clarify any concerns prior to travel. Our tours are not just about visiting sights or driving you to and from attractions – we want you to remember the places we go for the unique things you learnt about them or experienced while you were there, the food you ate, the people you were with and the care and attention provided by our Driver and Guide with all aspects of your time away.

While we plan the tours to run smoothly, on time and without hiccups – we cannot prepare for everything and in the event of a less than fulfilling experience, whether it be some attractions that don't run to schedule or just bad luck for the weather we will amend the itinerary to what we feel will provide you with a comparable experience.

Accommodation standard

We aim to secure 3 & 4-star accommodation or higher, in some instances the standards may be less, particularly when travelling through areas with limited options. We try to ensure that each room has an ensuite bathroom with a walk-in shower (occasionally showers are over a bath or spa on rare occasions) – or in some remote areas there may be the need to share. All accommodation rates are based on twin share with 2 beds in a room. Single supplements are normally allowed and will be described in the pricing detail subject to cost and availability. Doubles can be made up as required.

We select the accommodation with you in mind. Location is important to the activities or travel time on adjacent days, with a preference for onsite restaurant for meal purposes. We are mindful of accommodation that is accessible, for guests and coach parking when possible, with room availability and relevant configurations – so the whole group can stay in one location, in the same standard of room.

If you would prefer to travel twin share, but do not have someone to travel with we will endeavor to match you with a likeminded traveler and encourage you to meet up prior to departure to determine you are suitable roommates.

Meals

Breakfast is normally included with accommodation with buffet style and a variation of continental or cooked breakfast, from time to time there may be off the menu breakfasts.



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Where lunch is included it will be as part of an attraction, across select cafes, convenient locations or a picnic style with fulfilling spreads. Often, lunch will be at your own expense, where the itinerary will allow enough time in a location with as much variety as possible or during a free period where you may opt for something dine in or take away.

Dinner will often provide you with 2 courses at restaurants selected for their service and menu. Dinner may not always be included, so that you can select a restaurant of your choice and explore some varied cuisine of the region you are visiting.

Morning or Afternoon Tea & bottles of water are generally provided on coach travel days for your comfort and convenience.

Health and Safety

Your health is of the utmost importance so please provide us with any details that you think we should need to know prior to joining the tour. We may ask for you to complete a Confidential Medical form and provide it to us in a sealed envelope, should you become unwell during travel with us we will access this document deemed appropriate and use it to ensure you receive the suitable treatment. If we do not require access to it during the tour, we will return your envelope to you at the end of the tour.

During a tour you should disclose any issues that you are concerned about or which may arise to the Driver or Guide. Therefore, we may assist you in seeking out a pharmacist or GP as is required and available in a discreet manner. If you have any concerns about any aspects of the tour, coach or any sights we visit which you feel may present a hazard or risk to other travelers or staff please alert your Driver and Guide at your earliest convenience.

Guide and driver

We want you to feel like you are getting the most out of your tour. We encourage you to communicate with your Driver and Guide throughout the tour – ask questions or raise concerns - so that they may troubleshoot, enhance or amend the itinerary or other arrangements.

Our staff are experts in their field and will do everything they can do ensure the tour operates smoothly and with as little impact to you. You should feel relaxed in knowing that our crew are well organized and ready to go for you each day. They will assist you with your luggage, organize and communicate about meal times, daily schedules and any relevant changes, all the while making the tour the best experience possible.

Bookings

1. Please read our terms and conditions
2. Complete a booking form and return to our sales office with the deposit required for the tour, we cannot accept your booking until a deposit has been paid
3. We will contact you to confirm booking and send through any further necessary documents and information required for the tour

You can book

1. Online at www.mcdermotts.com.au
2. Email through a booking form and payment details to travelclub@mcdermotts.com.au
3. In person at 35 Legana Park Drive, Legana- please call in advance to ensure we are available
4. Call on 03 6330 3717 with details and credit card

